|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Section A: Product Return Request**  **(To be completed by customer)** | | | | | | | |
| ***Customer Name:*** |  | | | | | | |
| ***Customer Address:*** |  | | | | | | |
| ***Email Address:*** |  | | | ***Product to be returned:*** | | |  |
| ***Phone Number:*** |  | | | ***Quantity to be returned:*** | | |  |
| ***Order Number:*** |  | | | ***Preferred action for unwanted product?*** | | | Replacement  Refund |
| ***Has the product been used or worn?*** | | | | Yes  No | | | |
| ***Has the garment been washed before returning?*** | | | | Yes  No  N/A | | | |
| ***Reason for the return of product:*** | | | | | | | |
| ***Category of return:*** | | | | | | | |
| Delivery Error | | | Too Big | | Too Small  Change of Mind | | |
| Different to what I expected | | | Defective Product | | Other, detail: | | |
| ***Product Return Request:*** | | Name | | | | Date | |